

OPERATING INSTRUCTION_08

Rev. 0 of 19.07.24

REPORT MANAGEMENT

Page 1 of 1

We would like to inform you that a confidential communication channel has been established at **TOP GOLD SRL** to collect suggestions, reports, and information about internal or external practices or actions that might violate human rights or raise ethical concerns.

This channel is equipped with special tools to collect and manage reports and information, including anonymously, regarding any circumstances in the GOLD and precious metals supply chain FROM CONFLICT AREAS.

You can communicate these issues using several ways:

- By sending an email to: serena.tavanti@topgold.com
- By sending a letter to the address: TOP GOLD SRL, Loc ISOLA DI CASTELLUCCIO 57-52010 Capolona (AR)

In addition, employees can submit reports, or complaints to the RJC Coordinator via communications, mail. TOP GOLD SRL also provides a locked box in the locker room area accessible to everyone so that any reports, even anonymous ones, can be entered.

TOP GOLD SRL is committed to creating an ethical and transparent work environment where employees feel free to report concerns without fear of retaliation. Your privacy will always be protected and punitive actions against you for reports made in good faith will not be tolerated.

In case of a complaint, we will make sure to:

- Gather all necessary information
- Explain the procedure for handling complaints
- Consider your preferences on complaint handling
- Decide internally how to handle the complaint or involve other entities if necessary
- Keeping you informed of the status of the complaint and our decisions
- Retain all documentation for at least five years

Thank you for your commitment to helping us maintain a safe and ethical work environment.

Sincerely, Serena Tavanti TOP GOLD SRL